



MULUNGUSHI UNIVERSITY

OFFICE OF THE DEAN OF STUDENTS

MEMORANDUM

TO : Full Time Student Populace

FROM : Dean

FILE : MU/20

DATE : 8th July, 2026

SUBJECT : ACCESS TO ACCOMMODATION SYSTEM

My office wishes to inform the student populace, both new and returning, that the Online Accommodation System has been modified to allow all eligible students to apply for hostel accommodation. Access to the system will be granted only to students who meet the following conditions:

1. Registered at the time of application. This means the student should have paid at least 50% of their tuition fees, and their courses must be registered and approved.
2. Paid 100% of accommodation fees, applicable to either Highrise or Regular self-catering rates.
3. Only full-time students will be permitted access to the accommodation system.

It is important to note that students using default passwords will not be allowed access to the accommodation system. This is a deliberate security measure intended to protect students from malicious individuals or potential breaches that can compromise your accommodation status.

Students who are already accommodated will be allowed to change rooms on their own if need be, provided the desired room is vacant and the student has attained registered status. However, students should be aware that there is a real risk of losing a room due to external factors beyond the University's control. Such factors may include internet disruptions, power outages, or other technical challenges. By the time services are restored, a previously available room may no longer be accessible.

The accommodation application period will be communicated to students in the coming weeks. During this application window, members of staff will not have access to the system. As such, it

is the responsibility of each student to log onto the system and apply for accommodation independently. To access the system, students must visit <https://edurole.mu.ac.zm> and log in using their Student Number as the username and their unique password. Students are strongly advised not to share with anyone or use default passwords.

Please be reminded that the accommodation application process is completely free of charge. At no point should any student be asked to send money to another person for assistance with room applications. All official payments—including tuition, accommodation, or any other fees—must be made through the registered Bank Accounts of Mulungushi University or via approved mobile money facilities, details of which are available on <https://edurole.mu.ac.zm>.

You are all strongly advised to have a valid NHIMA membership. This is mandatory by law. Take matters of your health seriously to avoid being inconvenienced at a critical time of need of health services.

To our new students, we look forward to welcoming you and sharing in your academic journey within our vibrant learning environment. To our returning students, we appreciate your continued support and encourage you to extend mentorship and guidance to new members of our student community.

For any further clarification, my office is available and may be contacted via 260979 660 376 or by email at flungo@mu.edu.zm or dos@mu.edu.zm.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Francis Lungo', with a stylized flourish extending from the end.

Francis Lungo
DEAN OF STUDENTS

Copy: Vice Chancellor
Deputy Vice Chancellor – Academic Affairs
Deputy Vice Chancellor – Research & Innovation
Registrar
Chief Financial Officer
Chief Librarian
Chief Internal Auditor
IT Manager
MUSU President